

Comprehensive consulting services for a unique technology advantage.

LabCentrixSM
Consulting
Services



LabCentrixSM offers a full complement of services to cover the various activities involved in automating a lab's work processes. Whatever you need—from a full Laboratory Information Management System (LIMS) implementation to upgrades, add-on software and application enhancements—you can count on our technical and functional experts. Through knowledge and innovation, we optimize technology capabilities and tailor them to your needs so you will realize exceptional value.

COUNT ON OUR EXPERTISE TO LEVERAGE TECHNOLOGY FOR GREATER BUSINESS VALUE.

LabCentrixSM brings a proven track record to delivering a full range of lab informatics consulting services:

- LIMS Selection & Acquisition Support
- LIMS Implementation & Deployment
 - Project Management
 - Business & Requirements Analysis
 - System Architecture & Design
 - Software Installation & Testing
 - Instrument Interfacing
 - Software Integration
 - Data Migration
 - Knowledge Transfer & Training
 - Documentation
 - Post-project Review
- Custom Software Development & Integration
- Software Upgrades
- Objective Project Assessments
- IT Resource Augmentation
- Validation Services

Why LabCentrix

We understand labs because we've worked in labs. We also have significant experience providing services to labs in a variety of industries. This hands-on history helps you achieve quick, cost-effective resolution to your informatics challenges—minus the pain of surprises and roadblocks.

Our ability to speed your success comes from what makes LabCentrix unique:

- A lab-centric approach that tailors our consulting services and LIMS solutions to your specific requirements
- A guaranteed team of experts who consistently support your work
- Smart, value-add technology to enhance your informatics investments

WE TAKE EXTRA MEASURES TO KNOW YOUR LAB AND SET YOU UP FOR SUCCESS.

You're looking to new technologies, solutions or assistance to improve your lab's operations. The following points illustrate how we invest time, effort and innovation to produce a superior deliverable that specifically addresses your needs.

LIMS Selection & Acquisition Support

Choosing the right technology is essential for your lab. We serve as an objective advisor in all stages of the selection process, including assessing your requirements, preparing RFP's, recommending solutions, interviewing vendors and interacting with your procurement team.

Project Management

With LabCentrix you're assured an accountable partner who delivers on time and within budget to meet your expectations. We provide detailed estimates based on a thorough understanding of your lab. Our Team Guarantee also means you work with the same people throughout the project lifecycle. And, from day one, we leverage our Customer Care center to give you visibility into every facet of your project.

Business & Requirements Analysis

Requirements definition is the cornerstone of every project. We do it right, and we start it early—even before the contract is signed—involving your team every step of the way. Our past experiences effectively jump-start requirements discussions and save lots of time.

System Architecture & Design

Our consultants bring a wealth of experience in solutions design and architecture. We use technology to guarantee a robust solution that lays the foundation for your lab's growth.

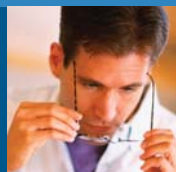
Software Installation & Testing

Proof that your solution readily meets your requirements, our Tru-TestSM Conference Room Pilots utilize your actual data, software, workflow configuration, integration and processes. In addition to confirming functionality, Tru-Test guarantees productivity gains and user buy-in.



“ The difference in working with LabCentrix is their strong understanding of the business and their deep knowledge of the LIMS product which enabled them to come up with solutions that met our needs. ”

Business Lead, Fortune 500 Pharmaceutical Company



Rely on LabCentrixSM for LIMS selection, implementation and deployment expertise.

Our depth of knowledge helps optimize the value and capabilities of Thermo Scientific NautilusTM, SampleManagerTM and AtlasTM, plus other popular LIMS software. Based on your workflow, we make sure these systems are configured and customized to meet your needs. As a Thermo Scientific channel partner, we're also privy to early release information to guide your implementation and upgrade strategies.

A FULL COMPLEMENT OF SERVICES

Instrument Interfacing & Software Integration

Our experts are experienced in integrating a variety of systems and instruments with LIMS solutions, including those for chromatography, mass spectrometry, chemical inventorying and more.

Data Migration

We fully understand the importance of ensuring data integrity during the migration process. Our experts are well practiced in accomplishing seamless transitions.

Knowledge Transfer & Training

Our goal is to give you true ownership of your system, so we provide a structured knowledge transfer. We also offer a variety of training options, including customized technology courses to position your IT staff and users for success.

Documentation

Every LabCentrix implementation is accompanied by comprehensive documentation according to proper lifecycle development processes. Whether online or printed manuals, our documentation is complete, useful and sized to your needs.

Post-project Reviews

At the end of each project, LabCentrix prepares a case study that defines what we accomplished and how we went about it. We also conduct an honest "lessons learned" meeting, which results in helpful insights that can be applied to future projects.

Custom Software Development & Integration

LabCentrix has the technical skills to build and integrate custom software needed for your LIMS implementation or to address other lab requirements. Our programmers and architects

are experienced in a variety of languages and databases, from Microsoft[®] Visual Basic.NET to VGL, C# and PL/SQL, HTML, ASP.NET, Java, JavaScript and other programming languages.

Software Upgrades

Our expert knowledge of LIMS products and other software commonly used in labs will provide you with a smooth upgrade. We help keep your system up-to-date and make sure you take advantage of the latest functionality to maintain cutting-edge automation in your lab.

Objective Assessments

Project and business assessments are part of all our LIMS implementations. You can also look to us for unbiased evaluations of your other informatics projects, software upgrades, internal project management processes and other issues. Gain perspective on opportunities to increase the effectiveness of your technology investments.

IT Resource Augmentation

We can supply expert personnel to augment your lab IT needs. Whether on-site or off-site, our professionals will help you accomplish your objectives in a flexible and cost-effective manner.

Validation Services

LabCentrix brings the in-depth knowledge of laboratory equipment and processes, IT systems and regulatory compliance guidelines to help our customers successfully fulfill their validation requirements. We objectively follow FDA and GAMP guidelines to validate your computerized systems and facilitate user acceptance testing.

For more information about LabCentrix and our service offerings, contact us at **(888) 708-8781**, info@labcentrix.com or visit us at www.labcentrix.com.



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